Prerequisite

Microsoft Authenticator app installation is recommended before beginning the mobile device MFA client setup. The Microsoft Authenticator App is available for mobile devices on both Android and iOS.

Device version requirement

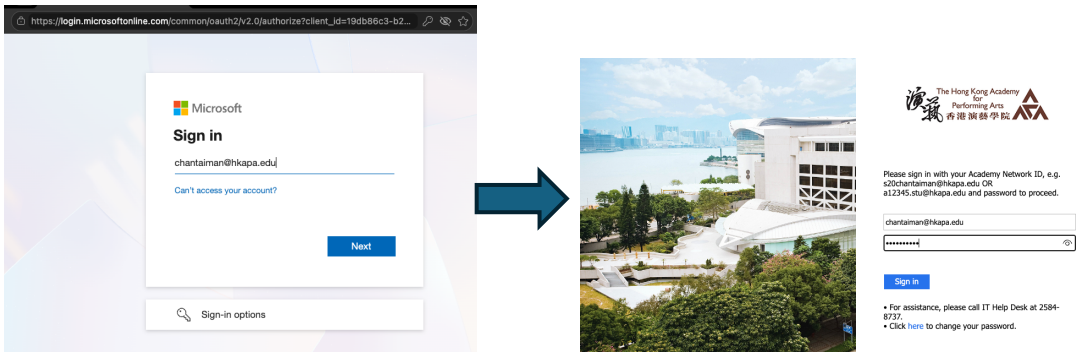
iOS: Requires iOS 17.0 or later

Android: Requires 8.0 or later

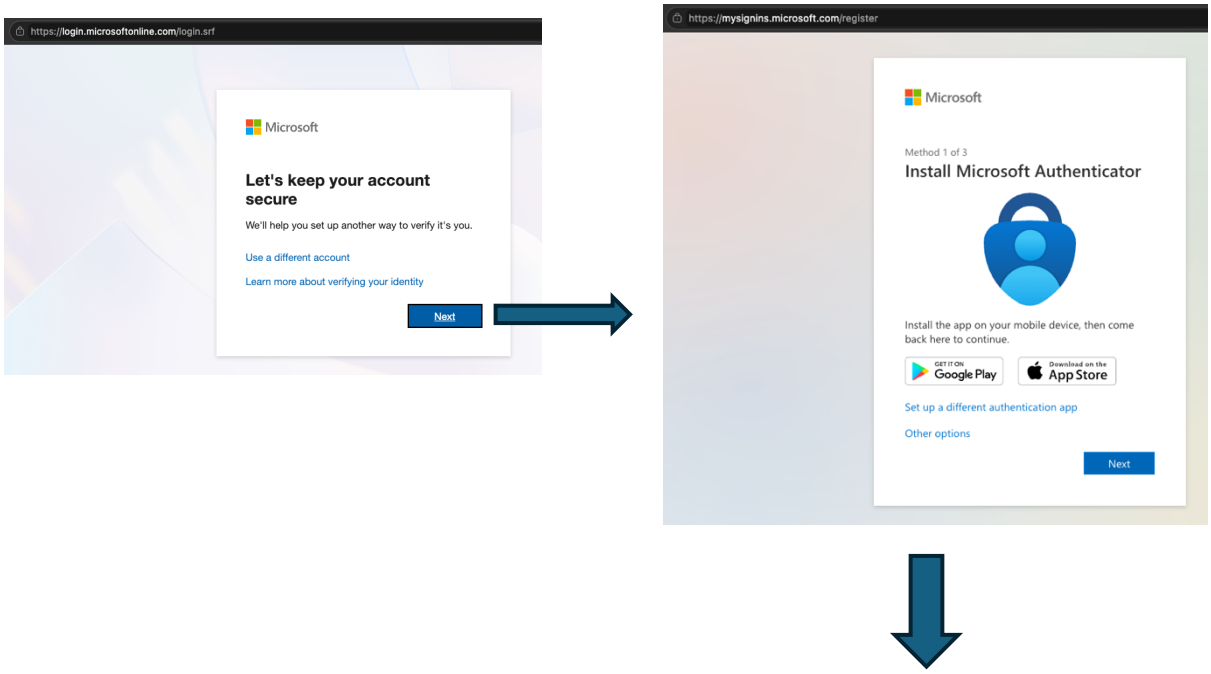
https://www.microsoft.com/en-us/security/mobile-authenticator-app

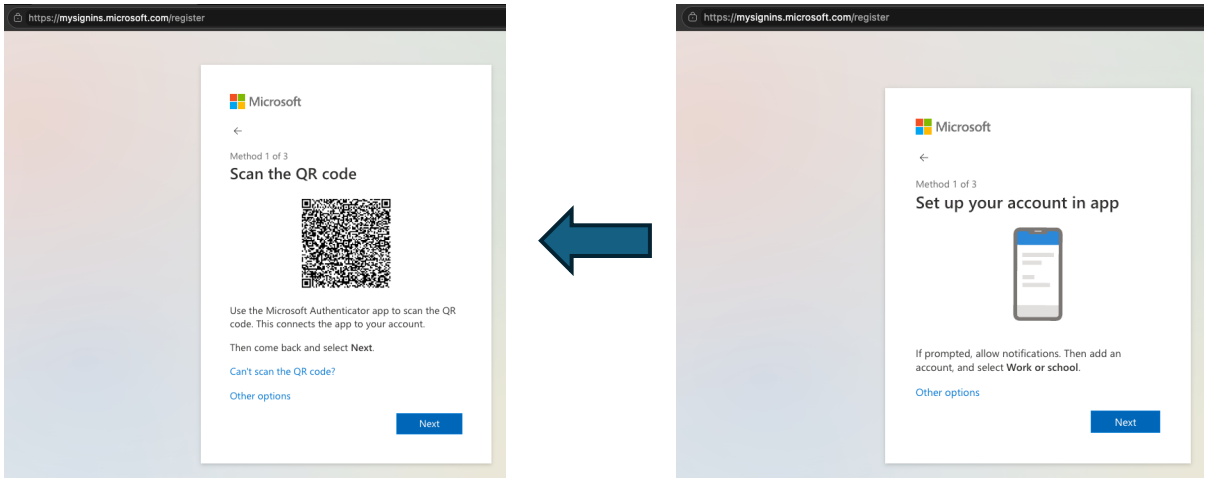
Enrolling in Multi-Factor Authentication (MFA)

1. Open your computer browser and login Multi-Factor Authentication setup page with your Academy email account: https://aka.ms/MFASetup.

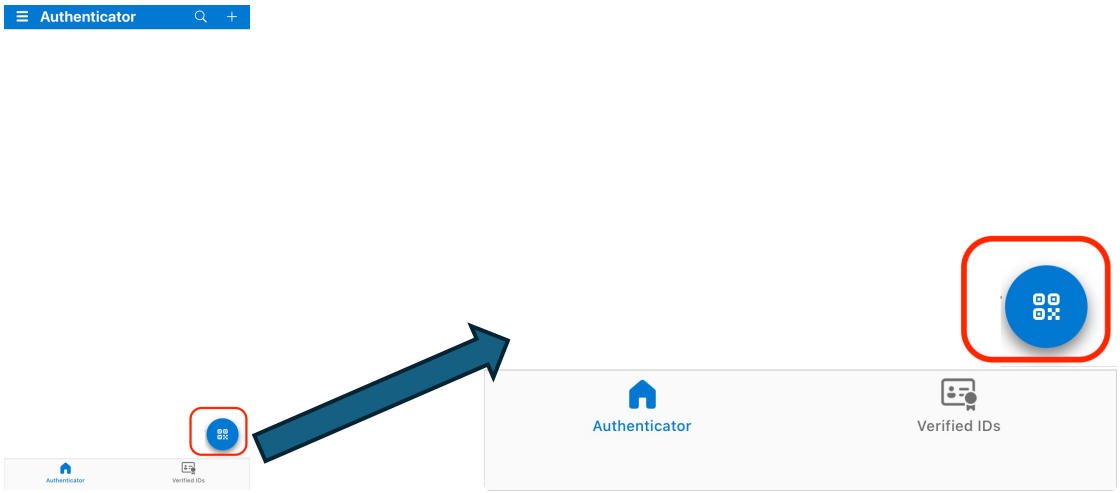


2. Press Next button until showing “Scan the QR code” page.

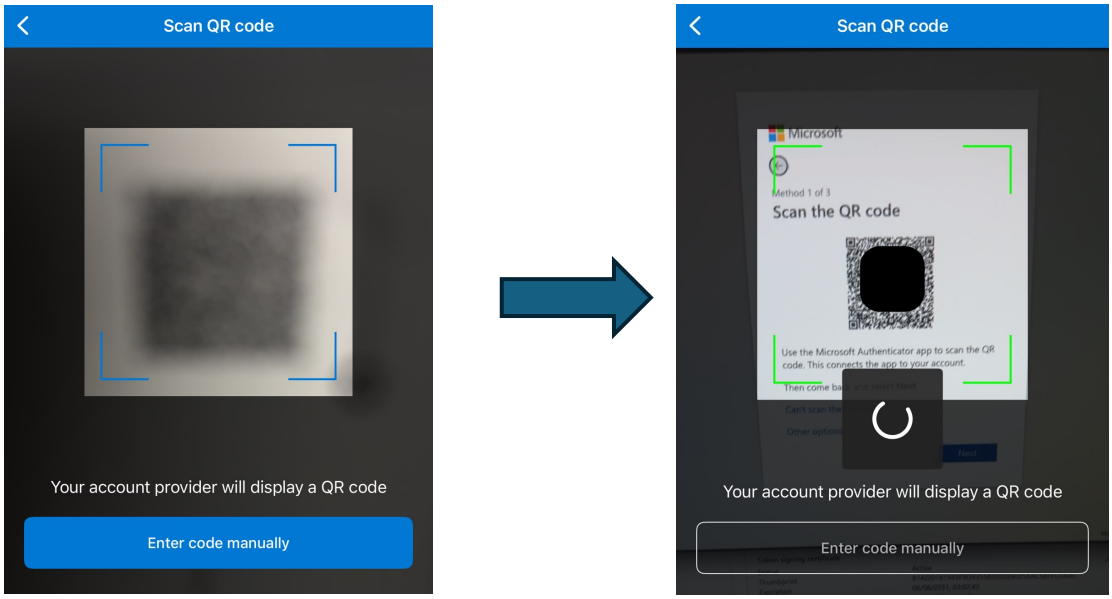




3. Open Microsoft Authenticator App on your mobile and press QR code button.

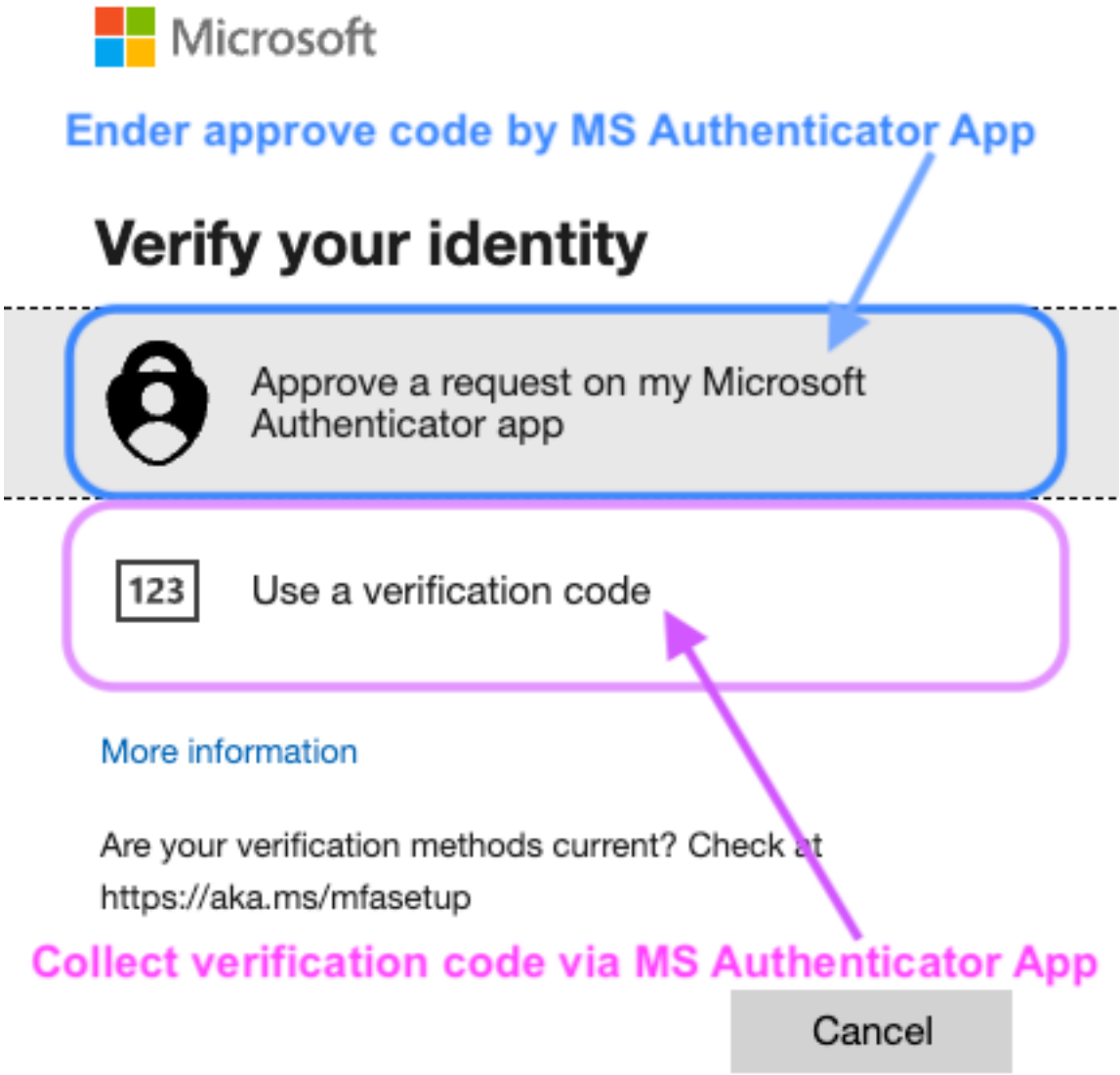


4. Scan the QR code on your browser by Microsoft Authenticator App of your mobile and it will auto load your Academy account into Microsoft Authenticator App.



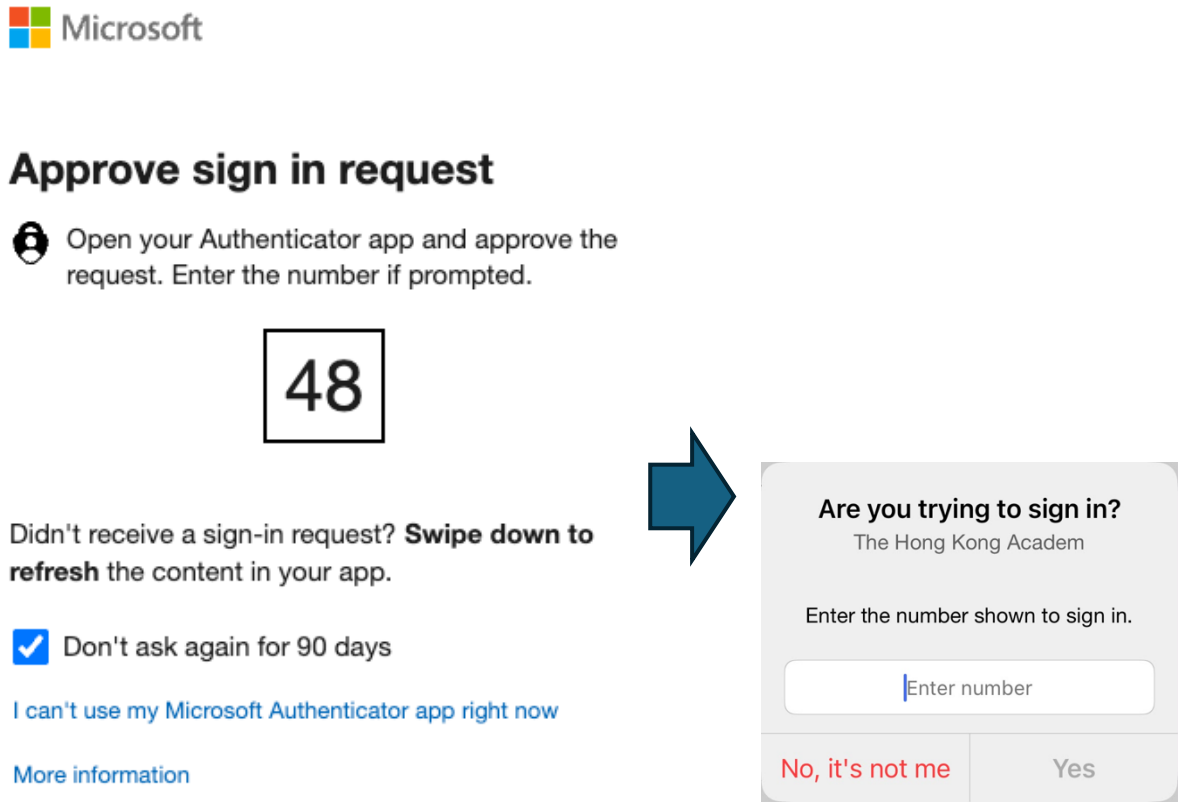
MFA mean Login with Password + different authentication methods

1. Authentication methods currently accepted:
    - Approve by MS Authenticator App
    - Collect verification code via MS Authenticator App
    - Approve by another authentication app (non-MS Authenticator App)



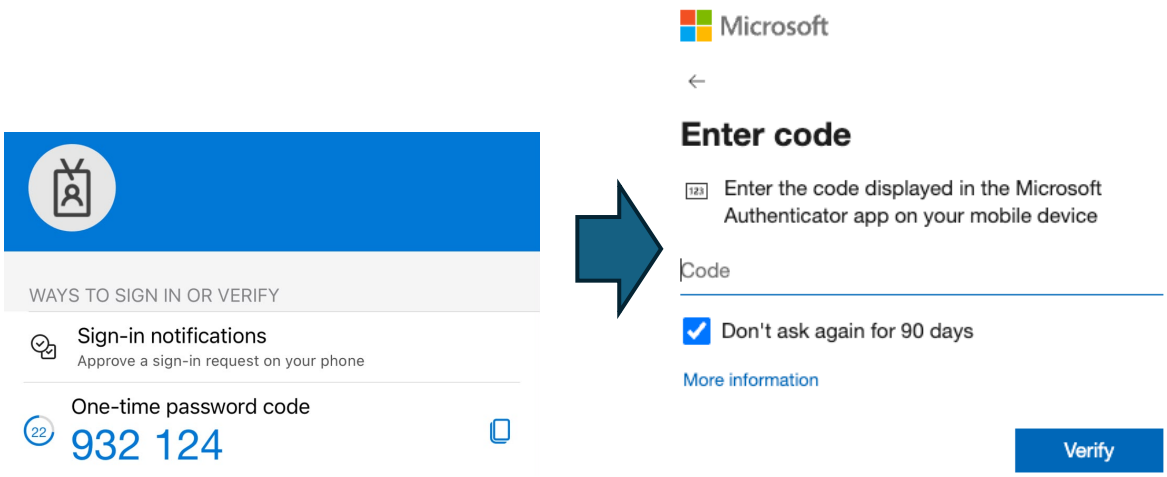
Approve by Microsoft Authenticator App

1. Open Microsoft Authenticator App to approve sign in.



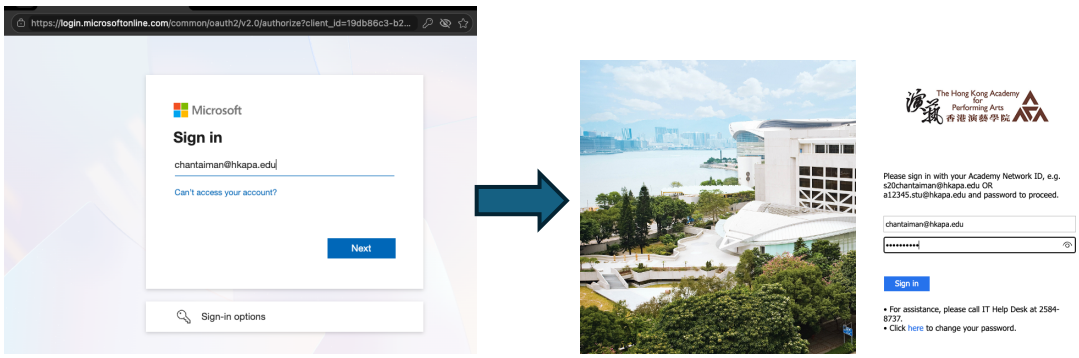
Collect verification code via MS Authenticator App

1. Open Microsoft Authenticator App to collect one-time password for verify the login.

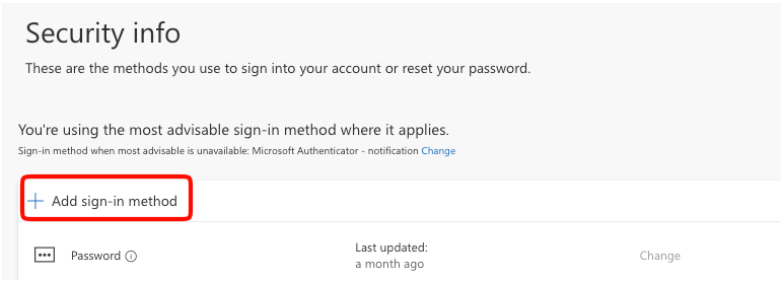


Add Sign-in method by another authentication app (non-MS Authenticator App) to implement Multi-Factor Authentication (MFA)

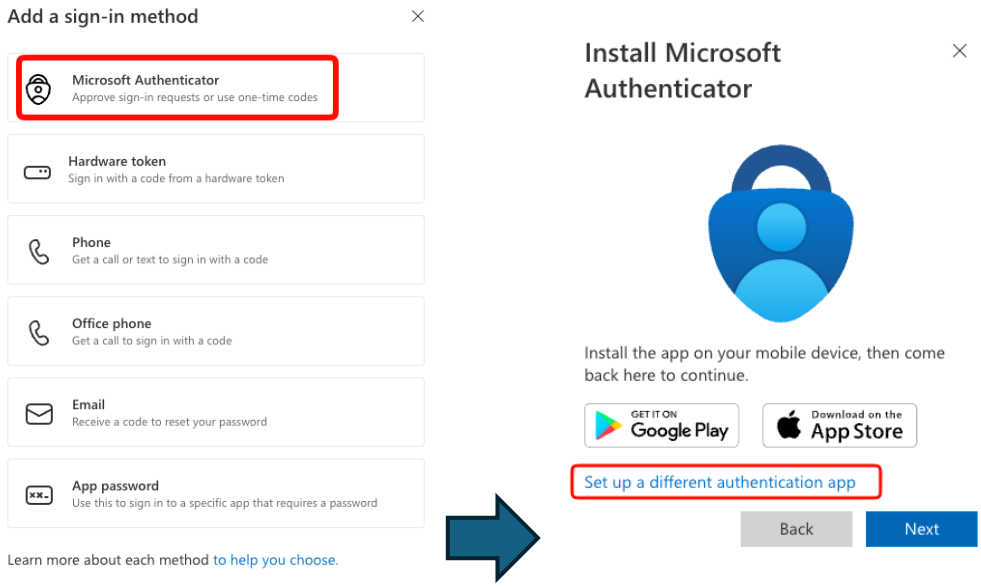
1. Open your computer browser and login Multi-Factor Authentication setup page with your Academy email account: https://aka.ms/MFASetup.



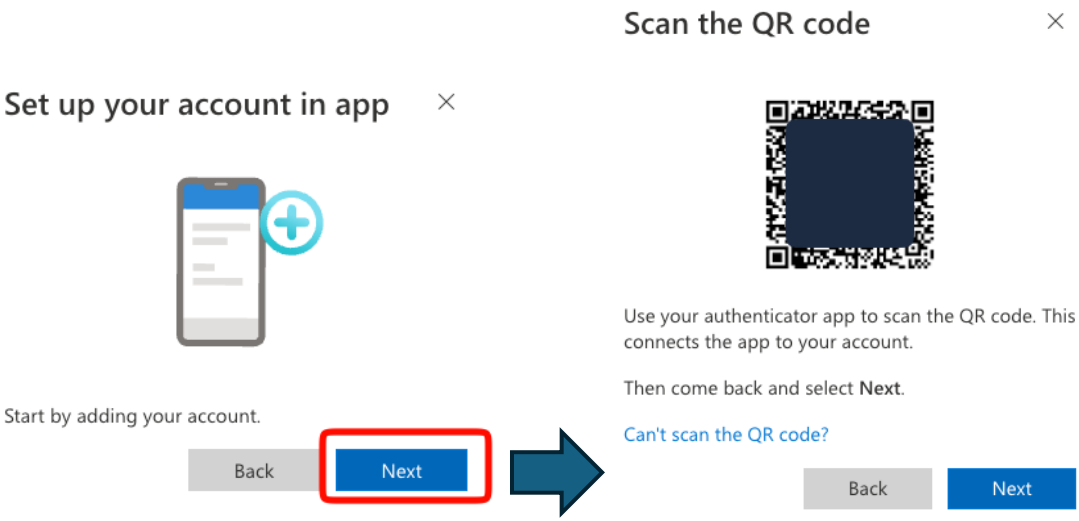
2. Add sign-in method with your preferred authentication app and the following sample with Google authenticator.



3. Click Microsoft Authenticator, then click set up a different authentication app.



4. Open your preferred authentication app, then click Next to continue the setup flow. And you need to use your preferred authentication app to scan QR code before press second Next.



5. Enter the 6-digit code from your preferred authentication app, then click Next to complete the setup flow.

